

District Councillor Report (08/08/2022) – Matt Jennings

Pandemic

In the Henley & Claverdon area we have had 7 cases in the last 7 days – numbers are currently going down.

I have not been made aware of any Monkey Pox cases.

This month I am going to concentrate on 1 item :

123 + Bin System

System has gone live

When SDC introduces a new waste system and are co-ordinating 131,000 households and 42 collection rounds there will always be a few teething issues. This scheme is not unique to SDC & WDC – it is being rolled out nationally. This scheme makes a big difference in our attempts to achieve Carbon Neutral status by 2030. I would like to remind you why we are doing this – there is a climate emergency and we are trying to save the planet for future generations.

Problems with Pick Ups

Email: 123collections@stratford-dc.gov.uk

Telephone: 01789 260123 (preferably before 10am Monday to Friday when they are less busy).

SDC App – click on Report it (top right icon in Red) – these go straight to Biffa

SDC website <https://www.stratford.gov.uk/online-forms/index.cfm> – these go straight to Biffa

Please be patient for a reply.

Maggots in the bins

This is not new ! Previously when you put food waste in your Black / Grey bins it was easier for flies to get in and lay maggots – you probably just couldn't see them !

You can lock your food caddies by bringing the handle from the back to the front – this makes it harder for flies to get in plus stops other animals getting into them.

If you do find lots of maggots – boil your kettle and pour some into the caddie and swill round – this kills them.

SDC APP

For those of you who use Smartphones or computers - Download the SDC app from www.stratford.gov.uk/app or by searching the App Store or Google Play.

This will give you advice when your bins are to be collected and also send you a reminder.

Do you know someone with no access to modern communications ?

If you want to score some 'good Karma' points check with your neighbours – if they don't have a computer or smart phone then you can always look up their address on your phone and make them aware of it.

Go into your app – click on change setting > address and put in their address.

If you mess this up go back to Settings > go down to the bottom in General and 'Reset App Data' and you can put your details back in.

If their collection day is the same as yours – knock on their door and remind them when you put your bins out. Be a good neighbour.

If you meet a residents who is a bit unsure of Apps you can also help them and set it up for them ! I have done this a number of times last week, this is easy to do and goes down well. Again, if you are struggling get in touch with me and I will go round and set it up for them.

No Food Caddie ?

Options :

- 1) Report it via phone, App or Email.
- 2) Contact me – I have distributed lots over the last week – it normally takes me a few days to get them from Biffa and drop them round. If you know of anyone who has not received a food caddie please ask them to get in touch with me.

Other advice

Youtube - www.youtube.com/watch?v=spFh034Y8uw&t=158s
or alternatively go to Youtube and search on New 123+ waste collection

The View magazine – 2 page spread on the 123+ system

Let's make the System work

I appreciate that people do not like change – but we are not going back on this system – it is here to stay. We are going to have to work together on this.

No system is perfect and there are always going to be anomalies- something we haven't thought of – so let us know the issues and be patient as we try to find solutions.

Once again I would like to remind you why we are doing this – there is a climate emergency and we are trying to save the planet for future generations.