**Supporting Document for Agenda Item 10.4**

The members to consider terminating the contract with current financial software provider due to usability issues and moving to a new supplier. The new system promises enhanced efficiency and better financial management and reporting capabilities.

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| **SCRIBE vs EDGE IT** |  |  |
| **FEATURE** | **SCRIBE SOFTWARE** | **EDGE IT SOFTWARE** |
| **User-Friendliness** | Highly user-friendly interface, easy to navigate | Less intuitive, may require more training |
| **Functionality** | Offers a wide range of features and tools | Limited functionality compared to Scribe |
| **Reporting** | Detailed and comprehensive reporting capabilities | Basic reporting features |
| **Customisation** | Highly customisable to meet specific user needs | Limited customisation options |
| **Support** | Excellent customer support with quick response times | Average customer support |
| **Integration** | Easily integrates with other software and platforms | Integration options are limited |
| **Performance** | High performance with minimal downtime | Performance may vary, occasional downtime |
| **Cost** | Cost-effective with various pricing plans. One-off payment of £485 for perpetual training whilst the JPC is a customer of Scribe.  Thereafter £64 per month including training and transfers to any new clerk | May be more expensive with fewer pricing options. £85 per hour for training. £53 per month plus training. Contract exit cost £470 |